

LUXTRUST

Enabling a digital world

How to **change** **your PIN?**

🍏 macOS | For Smartcard or Signing Stick



Before you start you will need



LuxTrust device

Your Smartcard or your Signing Stick (with integrated chip)



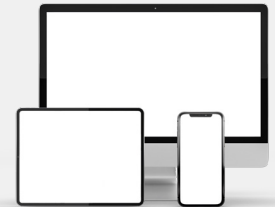
LuxTrust Codes*

Initial PIN, PUK Code and Challenge received by mail (*if needed)



Smartcard Reader*

An electronic device that reads Smartcards (external or built-in) (*if needed)

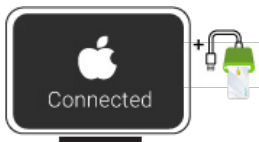


Middleware

A desktop computer or laptop with the latest version of the LuxTrust Middleware for macOS installed

How to change your PIN in macOS?

1



Connect the Signing Stick to a free USB port or insert the Smartcard into the card reader.

2



Launch the *Middleware Classic Client PIN Management* application from the folder *Gemalto* located in the folder *Applications*.



To locate the Middleware, you can also use the Spotlight tool at the top right of the screen. Type in *classic*. One of the first posted results is the *Classic Client PIN Management*.

3



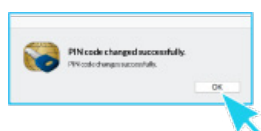
Before you begin, please make sure that the option Change PIN is selected. Continue with filling in the following fields:

- ▶ **Current PIN:** Enter your current PIN (if the PIN has never been changed before, you must use the Current PIN from the LuxTrust Codes Document).
- ▶ **New PIN:** Enter a new PIN respecting the PIN Policy instructions.
- ▶ **Confirm New PIN:** Enter the new PIN to confirm.

Your new PIN must meet the following requirements:

- a) *must be at least 6 characters long*
- b) *must be less than or equal to 16 characters long*
- c) *must contain only numeric characters*
- d) *must not reuse the last PIN code*
- e) *must not be in the weak PIN list*

4



Click on **CHANGE PIN** to confirm. A message will inform you if the PIN has been changed successfully.



Some advice on choosing a suitable PIN:

- The more characters you use, the more **secure the PIN** will be.
- Avoid using a **combination of numbers** that can be easily guessed, for example, your date of birth, telephone number etc.
- Avoid using **logical sequences** such as 123456, 12131415, 102030 etc.
- Avoid repeating the **same number** several times such as 222888, 55555555 etc.
- Avoid using **repetitive or symmetrical number** patterns such as 01010101, 45674567, 8091908, etc.
- Avoid using **well-known character** sequences such as 112112, 925925, etc.
- **Never disclose** the PIN to anyone.



Support & Service

Monday to Friday
From 8am to 6pm
Phone: +352 24 550 550
Email: questions@luxtrust.lu



Address

LuxTrust S.A.
IVY Building | 13-15, Parc d'activités
L-8308 Capellen | Luxembourg